## Appendix 1 – Recommendations arising from Scrutiny & Overview Committee; 28 March 2023

## Item: Council Tax Hardship Scheme 2023-24

Recommendation Number	Recommendation	Political Lead	Officer Lead
SOC.1.23/24	The Scrutiny & Overview Committee recommended as a method of testing the effectiveness of the Council Tax Hardship Scheme, that once a sufficient level of base data was available, ward level data on the distribution of the fund was shared with Ward Councillors. This would allow any potential discrepancies in the volume of applications to be highlighted and appropriate action to be taken to target areas of concern.	Councillor Jason Cummings	Jane West

## Item: Financial Performance Monitoring – Month 9

Recommendation Number	Recommendation	Political Lead	Officer Lead
SOC.2.23/24	To ensure there was both clarity of purpose and transparency, the Scrutiny & Overview Committee recommends that reporting on the Transformation Programme should: -	Councillor Jason Cummings	Jane West
	<ul> <li>a) Cover all transformation projects, including those delivered through the Housing Revenue Account and any delivered in partnership with external bodies such as local healthcare providers.</li> </ul>		
	<ul> <li>b) Set out the intended outcomes for individual transformation projects to ensure there is clarity of purpose and enable the relative success of each project to be easily assessed. For example, where savings are targeted, any reporting should include the cost of delivering a service before and after conclusion of a transformation project as well as the project spend to date.</li> </ul>		